

## Local Strategic Partnership Executive AGENDA

20th January 2020

Catalyst Housing Office

Ealing Gateway, 26-30 Uxbridge Road, Ealing, London W5 2AU

4.30pm – 6.30pm, Board Room (1<sup>st</sup> Floor)

Time	Item	Leading	Comments (Attachments – bold)	Purpose
4.30	1 <b>Welcome and Apologies</b> <b>Minutes and Matters Arising</b>	Julian Bell <i>Ealing Council</i>	<b>Minutes (PAGE 4)</b>  Minutes from 14th October 2019 meeting.	For information
4.35	2 <b>Partner updates on key issues</b>	All partners	Verbal updates including Brexit preparations.	For information
5.00	3 <b>Multi Partner Activity updates</b>	LSP MPA Leads	<b>ITEM 3 Slide Pack (PAGE 18)</b>  Brief MPA update by leads on:  Workforce planning Resource optimisation Volunteering	For information
5.30	4 <b>Spotlight on Health Promotion MPA</b>	Neha Unadkat <i>Ealing CCG</i>	<b>ITEM 4 Slide Pack (PAGE 35)</b> Detailed Updates	For information
5.50	5 <b>Spotlight on Customer Insight MPA</b>	Kieran Read <i>Ealing Council</i>	<b>ITEM 5 Slide Pack (PAGE 42)</b> Detailed Updates	For information
6.05	6 <b>Climate Change Strategy</b>	Joanne Mortensen <i>Ealing Council</i>	<b>ITEM 6 Slide Pack (PAGE 48)</b>  Presentation	For information
6.20	7 <b>Final comments, next meeting and close</b>	Julian Bell <i>Ealing Council</i>		

## Membership of the Executive Board

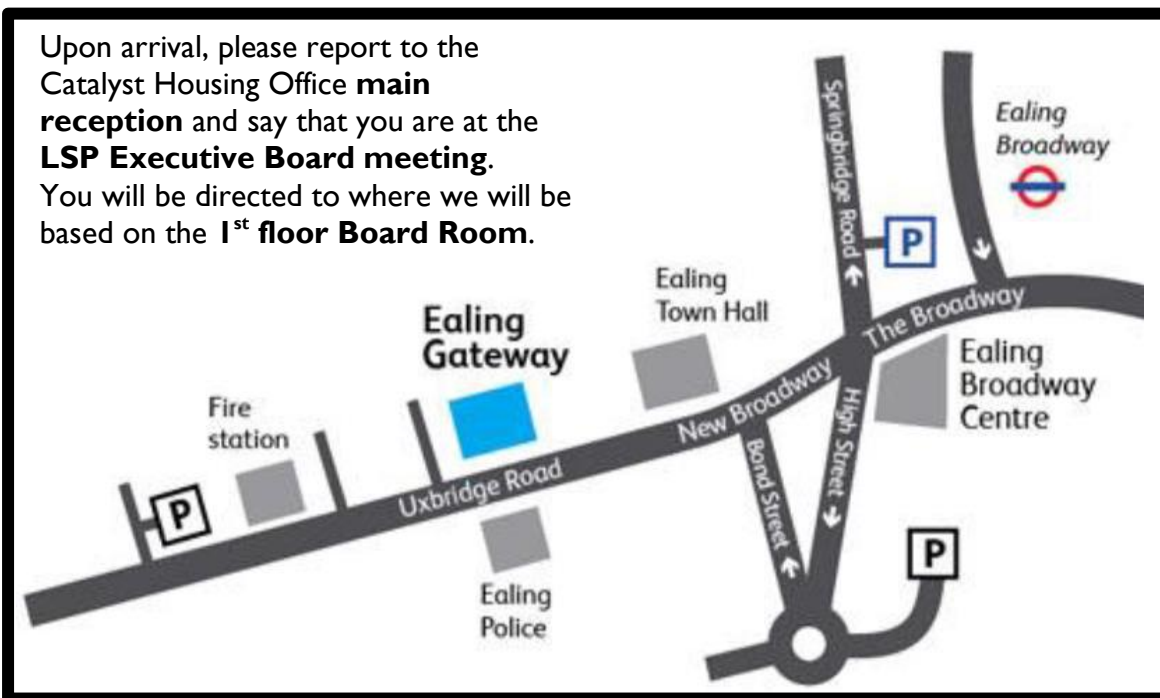
<b>Board Member</b>	<b>Title</b>	<b>Organisation</b>
Julian Bell (Chair)	Leader of the Council	London Borough of Ealing
Paul Najsarek (Vice Chair)	Chief Executive	London Borough of Ealing
Tessa Sandall	Managing Director	Ealing Clinical Commissioning Group
Lainya Offside-Keivani	Chair	Ealing Community Network
Janpal Singh Basran	Vice Chair	Ealing Community Network
Dele Ryder	Partnerships and Fundraising Manager	A2 Dominion
Peter Gardner	Borough Commander	Metropolitan Police Service
Chris Blake	Director of Commercial Development	London North West Healthcare NHS
Barbara Tilley	Director	Ealing CVS
Olivia Hargadon	District Operations Manager, West London District	Job Centre Plus
Karen Redhead	Principal	West London College
Sarah Rushton	Director of Local Services	West London NHS Trust
Ben Moore	Borough Commander	Ealing Fire Brigade
Peter John	Vice Chancellor	University of West London
Andrew Rollings	Chair	Make It Ealing
Andrew Dakers	Chief Executive	West London Business (WLB)

## Finding us

You can find us at:

**Catalyst Housing Office**  
**Ealing Gateway, 26-30 Uxbridge Road, Ealing, London W5 2AU**

Upon arrival, please report to the Catalyst Housing Office **main reception** and say that you are at the **LSP Executive Board meeting**. You will be directed to where we will be based on the **1<sup>st</sup> floor Board Room**.



## Any problems contact us

If there is anything that we can do help, or you happen to be running late, please don't hesitate to contact us on:

Mohammed Ahmed



0208 259 002 / 07903761009



[AhmedMo@ealing.gov.uk](mailto:AhmedMo@ealing.gov.uk)

# Multi Partner Activity Updates

## Workforce Planning

*“Improving our co-ordinated approach to maximising workforce planning and opportunities across the borough”*

**Lead:** West London College (*Karen Redhead / Tracy Round-Turner*)

**Co-Leads:** DWP (*Olivia Hargadon*) / MakeitEaling (*Andrew Rollings*)

## Priority areas



- Develop apprenticeship, supported employment and internship opportunities for young people with long term health issues and learning disabilities.
- *LSP to develop shared Vacancy list (available online).*
- Organise Ealing partnership jobs & careers fair in a collaborative manner and with input from professional recruitment agencies.

The key areas where LSP partners are aiming to add value to the workforce planning priorities and delivery plan are:

- as significant employers themselves (take on apprentices or develop employment support opportunities);
- as skills and employment service providers (WL College, WL University, LBE Council, VCS, RSLs / Housing partners, WLA etc) as influencers, purchasers, developers, landowners etc.

## Progress



- MPA leads attended the Ealing Jobs fair in October 2019 to see existing setup, did some networking with the key organisers and explored potential for future collaborations.
- MPA delivery planning group meetings took place in November and December 2019.
- MPA group explored the viability of the 'Work West' jobsite (to act as the local partnership jobs hub).
- Desktop research and mapping carried out by Ealing policy support team.
- Ealing policy support team brokered contact with key local providers and employment support project leads.
- MPA group brought together local experts in scoping the LSP apprenticeship, supported employment and internship offer for young people and employers.
- The draft offer will be circulated to LSP members for their consideration.
- WL College developed local support structures and guidance for employers.

## Ealing Central Supported Internship Programme



### Proposal to LSP:

- *This is a one-year programme for young people with Special Educational needs at Ealing Green College. The purpose is to give them extended experiences in a range of job roles, which will equip them to enter the job market.*
- *They will be on the roll of the college who will manage and deliver the programme and supervise the young people. Most of the time, the young people will not be in College, but with an employer.*
- *During the year, each young person will have experience in 4-6 'rotations' of work placements, and will be able to experience different roles and workplaces.*
- *We expect to be able to offer rotations in areas such as IT, administration, facilities management, catering, retail.*
- *Ealing Council will provide some of those opportunities and we hope LSP members will also contribute.*
- *The young people will also have some class-based activities including English and maths at their own pace and level.*
- *The WL College will provide the learning programme alongside specialist Job Coaches from a delivery partner. The job coaches will support the students and the employers in managing workplace activities. They will also support the young people in applying for jobs.*
- *We hope the programme will be in place to start in September 2020.*
- *The planning group is the Ealing Way Ahead group, which is a Collaborative of the College, Council, CCG and WLA.*

## Actions required and next steps



- Partners to discuss the draft 'supported internship & employment offer / programme' at the January 2020 LSP meeting.
- Following the meeting, partners to take this back to their respective organisations for consideration and agreement.
- The supported internship & employment offer / programme is signed by all partners at the April LSP meeting or the July meeting if a large number of changes to the draft are needed.
- Individual partners to ensure that this is supported and embedded throughout their organisations.
- LSP members to lend their support by sponsoring the jobs & careers fair / event or make available staff with event management experience and expertise.
- Partners report back on progress to the LSP in autumn/winter 2020.



# Resource Optimisation

*“Taking a holistic and strategic view of managing some of our important organisational resources to maximum effect for the borough”*

**Priority Neighbourhoods Leads: Met Police (Peter Gardner) / Catalyst and A2Dominion**  
**Procurement & Social Value Lead: West London Business (Andrew Dakers)**

## Priority areas



- **One Public Estate Strategy:** *Taking a holistic and strategic view of managing some of our important organisational resources to maximum effect for the borough.*
- **Troubled families and priority neighbourhoods:** *Pro-actively pooling community data, intelligence and resources to agree joint actions and targeted interventions for troubled families and priority neighbourhoods.*
- **Procurement and Social Value:** *LSP to provide a platform for partners to have shared and co-ordinated approach to procurement / commissioning and to promote responsible suppliers for achieving better social value.*



## Progress

- Arranged Resource Optimisation planning and delivery group meetings in November and December 2019.
- MPA members agreed to have a specific lead for procurement and social value work.
- Mapping the public estate and key organisational resources in Ealing have already been carried out by Ealing 'One Public Estate' (OPE) project team.
- LSP Secretariat attended the WLA One Public Estate Board meeting in December 2019 on behalf of MPA group and shared papers /discussion points.
- Jaspreet Ruprah (Ealing Employment and Skills Lead) co-opted to the Social Value MPA working group and added to the mailing list.

## Actions required and next steps



- Peter Gardner (new Borough Commander) to lead discussion on troubled families and on priority neighbourhoods.
- Finalise communication to identify the key procurement / commissioning leads in partners orgs and explain the purpose of the developing a network and benefits.
- Aim to arrange initial meeting by end of Jan / early Feb 2020 with Heads of Procurements and social value leads.
- MPA group to explore and consider ways of the LSP adding value to existing 'One Public Estate' projects.
- MPA group to invite the project leads of Ealing Blue Light Strategy to come and deliver a briefing at the next Exec Board meeting and consider ways for LSP connecting and feeding into the current OPE projects.
- Partners report back on progress to the LSP in autumn/winter 2020

# Volunteering

*“Enhancing the volunteering offer across the borough”*

**Lead:** Ealing Community Network (*Lainya Offside-Keivani*)

**Co-Lead:** Ealing Community & Voluntary Sector (*Barbara Tilley*)



## Priority areas

- Develop a partnership volunteering charter which will provide some consistency across the LSP in terms of the support given to volunteers by partnership organisations.

Other potential priority areas discussed by the LSP but which do not require the LSP to take a lead:

- **Ealing Giving Scheme** - ECVS are progressing with developing a scheme. LSP members are asked to lend their support by for example being part of the Steering Board or offering resources such as equipment, workspace, training etc. as appropriate.
- **Volunteer Recognition event** - ECVS are organising an to celebrate and reward volunteers. LSP members could be asked to lend their support by sponsoring the event or individual awards.
- **Best practice guidance and a volunteer toolkit for organisations** – The Ealing Volunteer Centre already have this information so it is not necessary for the LSP to develop additional guidance or a toolkit. The Volunteer Centre can be asked to share their resources with partners.



## Progress

- A delivery group meeting took place on 20<sup>th</sup> November and a working draft of the partnership volunteering charter was developed – see attached.
- The draft was discussed with voluntary sector organisations at an ECN meeting on 9<sup>th</sup> December.
- ECN has sent out a short survey to its members asking for comments on the draft charter, which will then be updated in light of the feedback from the sector.
- The draft will be circulated to LSP members for their consideration.

## Note:

Currently only ECN, ECVS and the council are represented on the delivery group. It would be beneficial to widen this out to include more LSP partners, if any are interested in being involved at the delivery group level.

## Actions required and next steps



- Partners to discuss the draft charter in principle at the January 2020 LSP meeting.
- Following the meeting, partners to take this back to their respective organisations for consideration and agreement.
- The Volunteer Charter is signed by all partners at the April LSP meeting or the July meeting if a large number of changes to the draft are needed.
- Individual partners to ensure that this is embedded throughout their organisations.
- Partners report back on progress to the LSP in autumn/winter 2020.





## Other potential MPA priority areas

- Partners to consider getting accreditation through **Investing in Volunteers**. This could be facilitated in the first instance by organisations completing a **healthcheck survey**. There would be the opportunity following this for sharing good practice amongst the partners as some organisations will be more advanced with this than others.
- Where partners support employees to take out time from work to volunteer, they consider activities such as **offering training to the voluntary sector using their own in-house expertise** rather than the more usual team building type activity. This could include, for example, workshops focused on finance, HR, marketing, H&S etc.

# Ealing LSP: Multi-Partner Activities (MPA) **Health Promotion**

**Lead: CCG** (*Neha Unadkat*)

**Co-Lead: Public Health** (*Wendy Meredith / Rubinder Bains*)

**MPA Health Promotion members:**

Ealing Community Network, West London Health Care Trust, London North West Healthcare, Ealing CCG and Ealing Public Health.

# LSP MPA: Health promotion

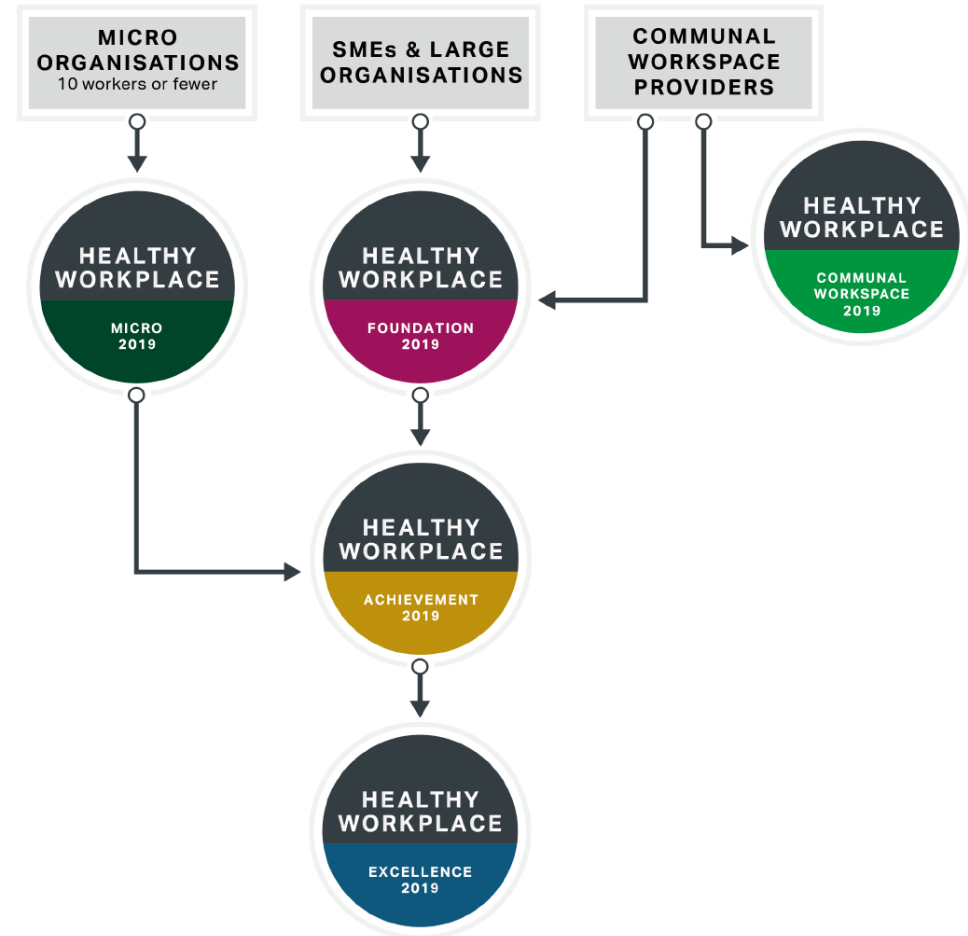
## **Ambition**

- To make Ealing a 'mental health friendly borough' by encouraging all partners to sign up to the London Healthy Workplace Award (LHWA) accreditation scheme led by the Mayor of London's Office and supported by Public Health England.
- Ealing Local Strategic Partnership to promote Seasonal health campaigns/ messages with via key partners.

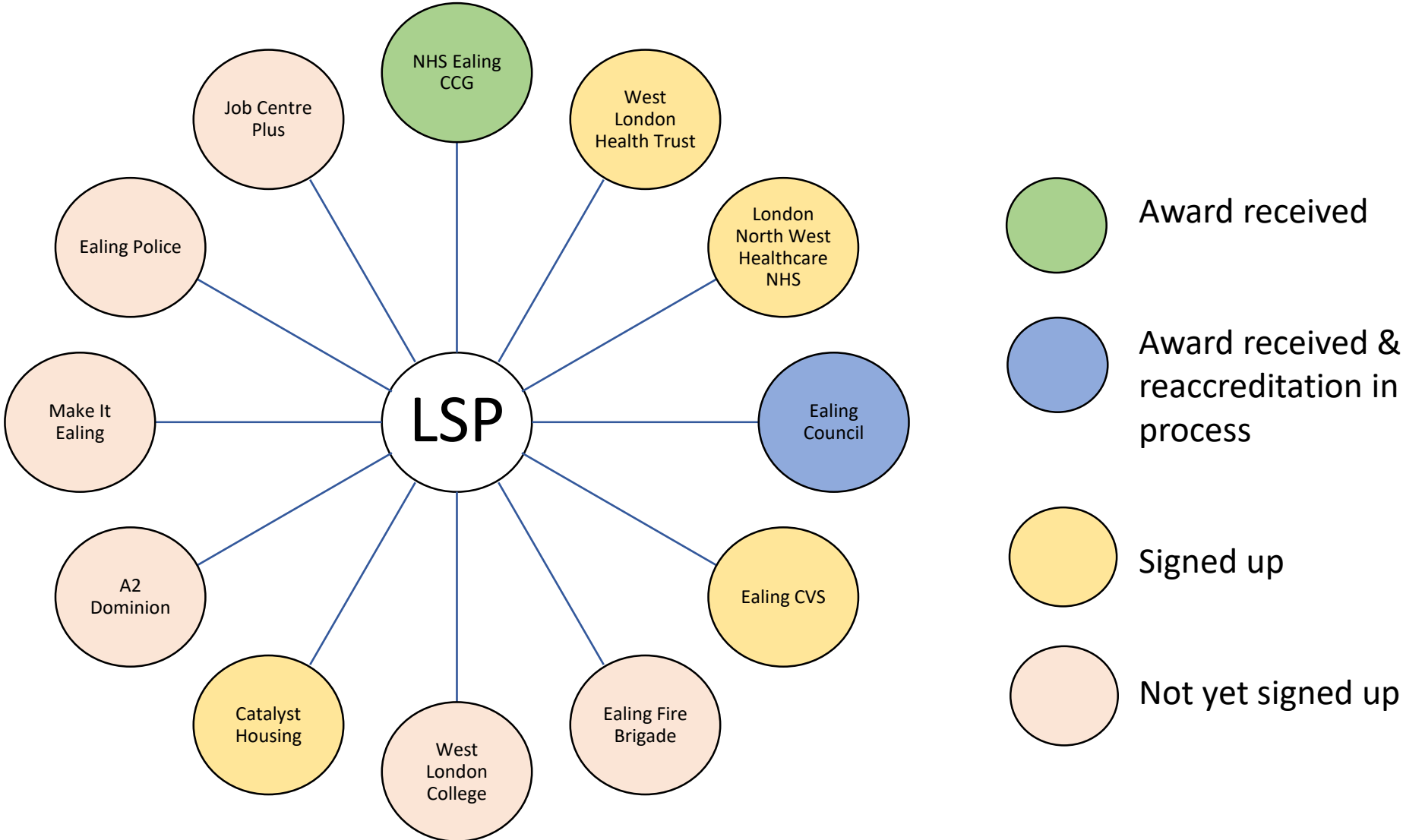
## **LSP Ask**

- All LSP Orgs to commit to achieving LHWA minimum of foundation stage accreditation within 18 months.
- LSP Orgs who are already accredited to encourage their partners / local suppliers to sign up to LHWA scheme.
- LSP Board Members to decide if they want to make their pledge / commitment publicly or keep it low profile.
- Partners to follow up by designating staff / leads in their respective organisation to liaise with CCG.

# London Healthy Workplace Award



# LSP members: LHWA award status



# Next steps for Ealing LSP members:

1. To share briefing with the senior leadership teams from their respective organisations.
2. Consider how the Workplace Health Award maybe taken forward within their organisation and feedback at next LSP.
3. To identify relevant workplace health award lead in their respective organisations and provide contact details to Ealing Workplace Health Lead Mona Sahota on [Sahotam@ealing.gov.uk](mailto:Sahotam@ealing.gov.uk) or 0208 825 6454.

# Health promotion: Seasonal flu

- Every year seasonal flu has an impact on NHS winter pressures.
- An important strategy to reducing the impact of flu is to increase the uptake of seasonal flu vaccine amongst eligible population groups.
- In September 2019 Ealing Health Protection Forum brings together a range of partners to discuss progress against the actions in the Ealing seasonal flu plan. This brings together the following partners:
  - **NHS Ealing CCG**
  - **NHS England Immunisation Commissioners**
  - **West London NHS Trust**
  - **LNWHT**
  - **Public Health England, to review actions of Ealing's Seasonal Flu Plan**
  - **Ealing Council: Public Health and Adults Services**

## Summary of those who are recommended to have the flu vaccine

- everyone aged 65 and over
- everyone under 65 years of age who has a medical condition listed on page 4, including children and babies over six months of age
- all pregnant women, at any stage of pregnancy
- all two- and three- year-old children
- all children in reception class and school years 1, 2, 3, 4 and 5
- everyone living in a residential or nursing home
- everyone who cares for an older or disabled person
- household contacts of anyone who is immunocompromised
- all frontline health and social care workers

For advice and information about the flu vaccination, speak to your GP, practice nurse or pharmacist.

It is best to have the flu vaccination in the autumn before any outbreaks of flu. Remember that you need it every year, so don't assume you are protected because you had one last year.



# Health promotion: Seasonal flu

## What's working well this year:

- More robust systems between NHS England and Ealing CCG including an Ealing seasonal flu plan that is accountable to NHS England.
- NHS is working to ensure GP systems are in place to increase uptake of flu vaccination.
- Ealing Council is promoting seasonal flu vaccination to schools, social care staff (via drop in clinics) and care home staff.
- NHS England is sending regular communications on seasonal flu and updates are sent out to all partners and practices proactively.
- School age immunisation rates are improving through good joint working between NHS England, CNWL and Ealing Council
- Communications across Ealing Council and NHS Ealing CCG via social media e.g. Ealing News Extra.

## Challenges this year:

- There has been a stock issue for flu vaccines which has impacted on this year's uptake in age 2/3 year olds and created a delay in the commencement on the school aged flu vaccination programme.
- Ealing Council is promoting flu immunisation amongst care homes however continued variability between providers is still a challenge.

## Winter can be bad for your health

EDITOR'S PICK | FEATURES

NOVEMBER 2, 2019



The cold of winter can seriously affect the wellbeing of older people. It can also feel to others like a damp and dreary season that brings down their mood and worsens feelings of loneliness and isolation.

That is why it is important to look after ourselves and check in on any vulnerable people we know during the colder winter months.



## Ealing LSP: Multi-Partner Activities (MPA)

# Customer Insight

*“Improving our collective understanding of current and future issues and demand in the borough through better use of data and assistive technology and analytics”*

**Lead:** Ealing Council (*Paul Najsarek*)

**Co-Leads:** Catalyst Housing (*Sahil Khan*) / A2Dominion (*Dele Ryder*)

## Priority areas for delivery



1. Develop a partnership online data platform / data and intelligence hub.
2. Set up a cross-partner network of performance & data analysts that meet regularly and share customer data and insights.
3. LSP to use pooled community data & intelligence to agree joint actions and interventions for priority neighbourhoods (place-based approach to these neighbourhoods).

## Progress



### Developing a **partnership online data platform/ data and intelligence hub**

- Partners were invited to demonstration sessions with prospective suppliers on 5<sup>th</sup> December.
- Specification for the hub included the ability to display profiles of the borough and its constituent areas on key themes based on open source data (updated automatically), creating bespoke reports for a range of geographies, sharing of data and research reports across partner organisations, and creating digital versions of key JSNA topics.
- A prospective tool has been selected – this is currently being used by a number of other local authorities and meets most of our objectives for the hub.

## Progress



Developing a **partnership online data platform / data and intelligence hub** (continued)

- Funding sources are currently being explored with the likely cost being around £30,000 for 3 years (initial contract will be for one year, with possibility of further extension).
- The data observatory will be maintained by the council's Performance and Intelligence department in collaboration with a network of partners.
- Next steps – Once funding has been ascertained in early 2020 an implementation plan will be developed, with the hub intended to go live by the summer.

## Progress



A **cross-partner network of performance & data analysts** met in November and proposed a number of key principles including commitments to:

- share insight, analysis and intelligence, both that which is currently available and any future research;
- work together to make more effective use of the available data and insight;
- share skills, knowledge bases and tools across the delivery group so as to maximise the potential of the insight/intelligence;
- use shared intelligence to gain a greater understanding of the key issues affecting each partner;
- use pooled community data & intelligence to agree joint actions and interventions for priority neighbourhoods.

## Progress



### Cross-partner network of performance & data analysts (continued)

- It was felt that the network should become an enabling group for the other MPAs as the shared intelligence and data can underpin that work.
- It is important that the membership of the group should be widened to include data analysts from all partners (especially the police and health services) once the set of principles has been agreed.
- Partners agreed to share their top three research reports highlighting current key issues.
- It was suggested that a visual dashboard focused on the performance indicators set out in the Borough Plan would be useful to present to the LSP on a quarterly basis with a RAG rating in terms of outcomes such as crime, employment, health etc.
- Next meeting planned for 11<sup>th</sup> February 2020.

# **LSP Briefing – Jan 2020**

## Climate emergency and sustainability policy

**Joanne Mortensen**  
Sustainability Programme Manager  
Ealing Council

# CLIMATE CHANGE

Greenhouse gases, such as carbon dioxide, methane and nitrous oxide

=

Producing food on industrial scale

+

Using chemical processes in industry

+

Changing how we use land

+

Burning fossil fuels to heat our homes and drive our cars



# CLIMATE CHANGE

- The rhinoceros is just outside the room
- The Paris Agreement of 2015 aims to limit global warming to 2 degrees
- However 2018 studies have shown that in order to limit impacts to human life, we need to hold this closer to 1.5 degrees
- We require a 50% reduction in CO<sub>2</sub> by 2030 and 0% by 2050
- 20 of the hottest years on record have been recorded in the last 22 years
- Six of the seven wettest years on record occurred after 2000.
- Current models show that by the end of the century, inaction will result in a 3-6 degree temperature increase, raising sea levels by up to 1 meter

# CLIMATE CHANGE — WHY NOW?

- We may lose our ability to stop the progression
- Costs of proactive vs reactive

*“The greatest threat to our planet is the belief that someone else will save it”*

- Robert Swan

# CLIMATE CHANGE — THE POLITICAL RESPONSE

Ealing

**2 April 2019**

**1 May 2019**

Parliament

# CLIMATE CHANGE — EALING'S DECLARATION

Call on the UK Government to provide the necessary powers and resources to make local action on climate change easier (as set out in 3 and 5 below);

Aim to make Ealing carbon neutral by 2030, taking into account both production and consumption emissions;

Overview and Scrutiny Committee to urgently review and make recommendations on revisions to the Council's 2013-2018 Energy Strategy in light of the recent IPCC report and the latest Ealing data in order to achieve the revised target;

Continue to work with partners across London to deliver widespread carbon reductions.

# GREENHOUSE GASES PRODUCTION - END USER

## - UK

*Excludes emissions associated with aviation & imports*

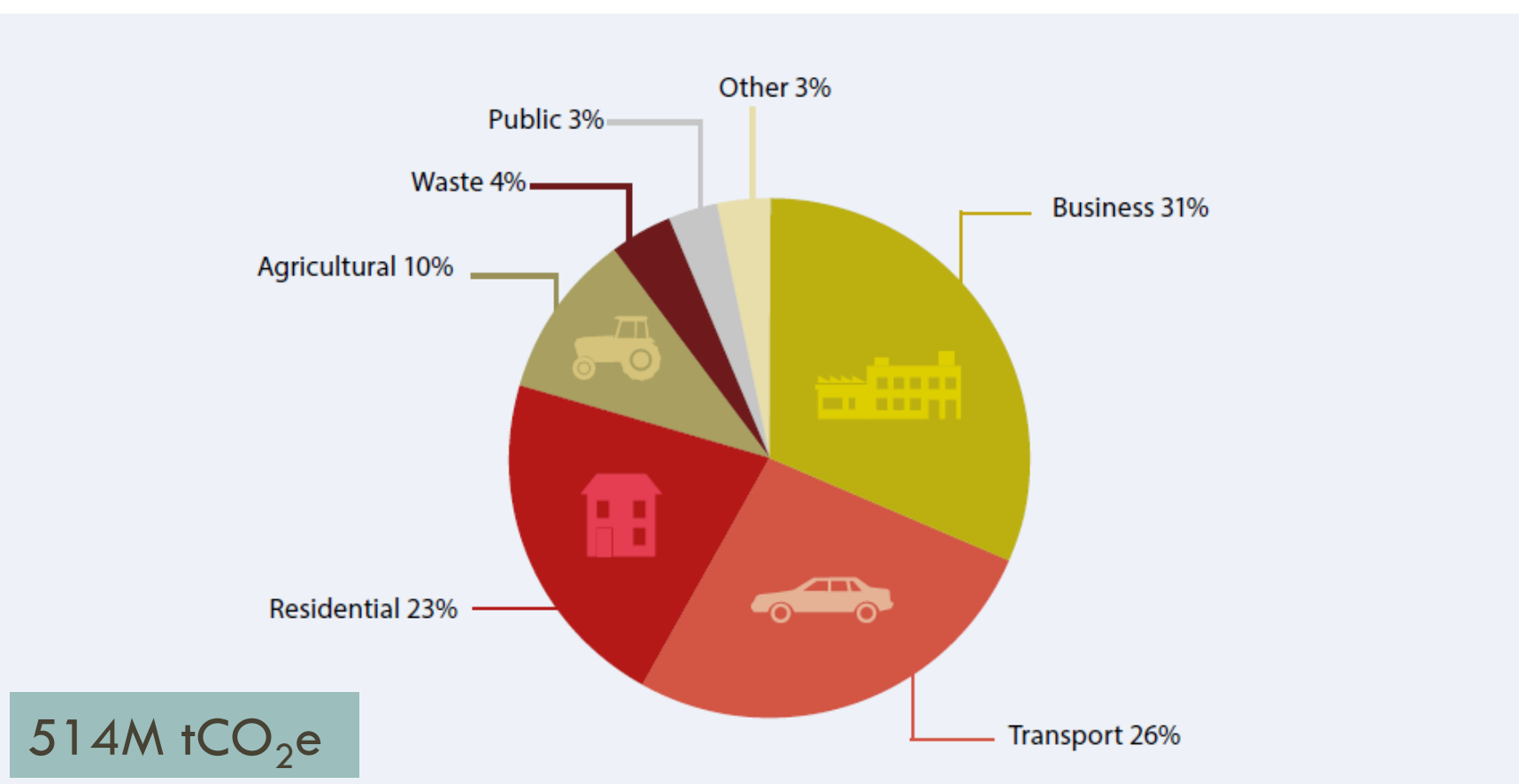


Figure 3.2b

# KEY AREAS OF LOCAL INFLUENCE & IMPACT

- Energy – efficiency & renewables
- Waste – food waste & consumerism
- Transport – reducing car use
- Food systems – local options
- Green space – carbon capture & biodiversity

# ENERGY CONSUMPTION & PRODUCTION

*What needs to happen in this space?*

*Reduce on-site combustion for heating homes, businesses and water by improving efficiency and reducing carbon intensity of fuel*

# CURRENT PERFORMANCE

## ENERGY CONSUMPTION & PRODUCTION

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Policies

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Projects

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Partnerships

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Communications

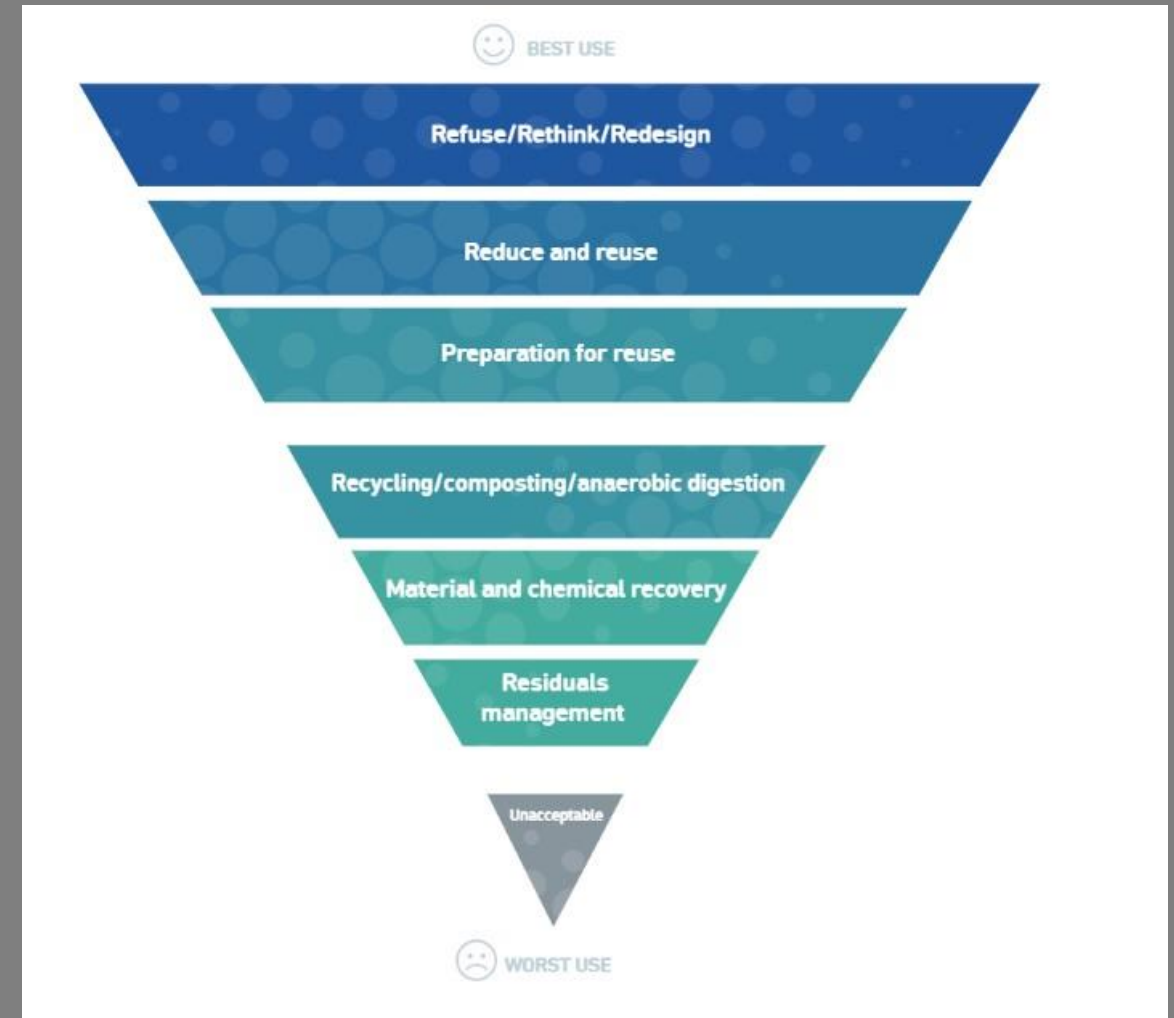
- Solar PV powering 500 council homes
- 50 owner-occupied completed through Solar Together scheme
- 1,173 domestic installations in the borough (5<sup>th</sup> highest in London)
- 10 schools fitted with solar panels through community energy partnerships
- Corporate sites - solar panels on 12 & four deep retrofits
- SME energy grants delivering annual energy savings of £37k and 56 tonnes CO<sub>2</sub>
- LED street lighting programme has saved 50% energy and costs
- Established a home energy advice freephone line in 2011, Healthy Homes Ealing



# WASTE & CONSUMERISM

*What needs to happen in this space?*

*Influence consumer behaviours and product design (e.g., over consuming inexpensive, nondurable goods) and reduce food waste*



# CURRENT PERFORMANCE WASTE & CONSUMERISM

- High recycling rate – 4th highest in London
- Food and garden waste collections
- Fortnightly collections to reduce vehicle movements
- Repair café – resident established
- Active Ealing resident Facebook group on waste reduction
- Compost giveaways



Policies

Projects

Partnerships

Communications

A group of people, including adults and children, are riding bicycles on a paved path. The path is lined with trees and a metal railing on the right side. The scene is captured in a slightly desaturated, sepia-toned style. The word "TRANSPORT" is overlaid in large, white, sans-serif capital letters on the left side of the image.

# TRANSPORT

*What needs to happen in this space?*

*Reduce miles driven and improve fuel economy  
and continue to oppose airport expansions*

# CURRENT PERFORMANCE

## TRANSPORT

- 20mph borough
- EV charging points – 130+ by May 2019
- Parking charges commensurate with vehicle emissions (higher emissions = higher charge)
- Cycle library & cargo bike hire schemes
- Cycle training – over 12,000 trained since 2009



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Policies

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Projects

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Partnerships

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Communications

# FOOD SYSTEMS

*What needs to happen in this space?*

*UK – food represents 25% of our carbon footprint. Eat everything we buy, encourage local & ethical sourcing, avoid air freight, reduce meat, dairy & intensive farming*

# CURRENT PERFORMANCE

## FOOD SYSTEMS

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Policies

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Projects

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Partnerships

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Communications



- Orchards, estates, community gardens
- Ranked 25th on London Good Food league table
- Several food redistribution organisations hub out of Ealing
- Thriving allotment scene

A photograph of a bird perched on a tree branch, surrounded by yellow flowers. The image is dark and serves as a background for the text.

# GREEN SPACE & INFRASTRUCTURE

*What needs to happen in this space?*

*Maintain high quality, climate resilient open spaces. Plan for carbon storage and biodiversity. Protect and enhance tree canopy for cooling & biodiversity.*

- £830K River Brent restoration project with Thames 21
- 21 Green Flag parks
- 234,400 trees in the borough, storing 76K tonnes of carbon
- 200K square meters of wildflower meadows sown 2019; storing 60 tonnes of carbon
- Trees for Cities 3-year tree planting partnership, a local authority first



## CURRENT PERFORMANCE GREEN SPACE & INFRASTRUCTURE



# FRAMING OUR THINKING & DISCUSSION

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Policies

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Projects

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Partnerships

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Communications

# LSP ASKS

1. Embed into the work you are doing – this permeates everything
  - Works well across the multi-partner activities:
    - Workforce development
    - Health promotion
    - Resource optimisation
    - Volunteering
    - Customer insight
2. Engagement / consultation – help us shape strategy, make organisational commitments and share messages
3. Designate a lead for follow up work

# WHAT'S NEXT

Secure partner commitments

Engage public to take action

Adopt Council strategy - autumn 2020

Contact information:

Joanne Mortensen, [mortensenj@ealing.gov.uk](mailto:mortensenj@ealing.gov.uk)